



Description

Online Therapy Support

Only for Current Clients

The Online Therapy Support system is available only for clients having completed a face-to-face session with a clinician from the Brief Therapy Institute of Denver, Inc.

Security and Privacy

Clinicians associated with the Brief Therapy Institute of Denver, Inc. use a highly secure email system. They are not, nor is the Brief Therapy Institute of Denver, Inc., responsible for the email system used by clients. Users of the Online Therapy Support system are solely responsible for their privacy, security, confidentiality.

Turnaround Time

Clinicians will make every effort to respond to emails within 24 hours. However, this is not to be implied as a guarantee.

Risks

There are risks associated with using the Online Therapy Support. These risks include, but are not limited to, the following:

- a) privacy, confidentiality, security can be compromised
- b) therapists may not be able to respond to an email within 24 hours
- c) therapists may not understand your message due to the limitations of written exchange.

Safety and Emergencies

Online Therapy Support is limited to ONLY non emergency and routine matters. Your therapist can choose not to respond to certain issues if it appears such issues should be discussed face-to-face.

Payment and Fees

Fees are set by each therapist and are posted on the therapist's Professional Biography page. Unused balances will be refunded at the completion of treatment. Payment can be made by cash, check, Visa/Mastercard. Payment must be made prior to the use of Online Therapy Support.

Balances and Notification

At the end of each email provided by your therapist, there will be an indication of

- a) minutes to respond to your email
- b) total charge for the exchange
- c) remaining balance on your account

Please keep in mind, your therapist will be billing for more than the actual time it takes to type the email. Your therapist's time includes consideration of your email and a thoughtful response, any homework or handouts needed, etc.



Agreement

Online Therapy Support

1. All terms and agreements agreed upon at intake apply.
2. I agree that the Online Therapy Support email exchange system will NOT be used in a crisis situation or for crisis purposes. I further agree any crisis situation will be handled by:
 - a. Calling my therapist directly
 - b. Accessing the Brief Therapy Institute of Denver, Inc pager, 303.392.0969
 - c. Calling 911
 - d. Going to an insurance approved hospital room
3. My therapist retains all email exchanges as part of the psychotherapy process
4. My therapist will make every effort to respond to emails within 24 hours. However, this is not to be implied as a guarantee.
5. Following the completion of treatment, all email exchanges are deleted from any electronic storage system used by the Brief Therapy Institute of Denver, Inc.
6. My therapist has the right to refuse email discussion and defer to a face-to-face session any therapy issues not believed to be of benefit or appropriate for online therapy support.
7. I agree that I am solely responsible for the security, confidentiality, and privacy of all email exchanges received from my therapist.
8. I understand that my therapist uses a secure email system for sending and receiving emails.
9. Payment must be made prior to any Online Therapy Support commencing.
10. I have reviewed the Online Therapy Support description.
11. The email address I want to have all emails sent to is: _____

Signature

Date

Print Name